

2020 Tech Watch

Workforce Scheduling Software Solves Big Challenges in New Manufacturing Landscape |  **shiftboard.**

If you are an operations leader still managing your workforce schedule using pen and paper—or a multitude of spreadsheets—you may not be well-equipped to tap into your workforce data and strategically respond to day-of production and distribution dynamics.

Here are five ways workforce scheduling software drives competitive advantage by solving the biggest challenges operations leaders face.



Improve Retention & Productivity

A recent survey of hourly employees showed that:

- 80 percent of hourly workers' productivity levels are affected by their schedule
- 79 percent say their schedule impacts their ability to do a good job

When scheduling software is implemented, managers see an average:

- 6.2 percent increase in productivity



Reduce Overtime & Labor Costs

Labor costs may account for 30+ percent of total costs. Shiftboard helps by:

- Decreasing scheduling errors an average of 51 percent
- Lowering worker hours scheduled by 7.4 percent
- Reducing unplanned overtime up to 53 percent



Ensure Labor & Employment Law Compliance

Labor and employment laws are constantly changing. Shiftboard helps by providing automatic enforcement for regulations including:

- Seniority-based scheduling
- Overtime management
- Management of mandatory breaks
- Respecting employees exercising PTO



Keep Day-to-Day Operations Running

Feeling like a master juggler as you balance scheduling issues against warehouse/production needs, labor costs, and overtime?

Workforce scheduling technology takes juggling off your to-do list by helping you:

- Respond quickly to change
- Fill new shifts with available workers
- Find replacements for call-offs
- Tap into labor pools



Balance Workforce Dynamics with Changing Business Goals

The biggest secret to scaling your workforce to meet production demands is flexibility. With flexible scheduling you:

- Align scheduling with demand
- Share staff across lines, plants, and locations
- Gain real-time visibility into the worker pool



Don't steal from your bottom line! The benefits of workforce scheduling software for manufacturing operations extend far beyond schedule creation. From improving profitability to reducing turnover, investing in a better workforce scheduling solution can have a transformative effect on bottom-line profits.