# Shiftboard for Refining and Petrochemical

Transformative, Agile, and Compliant Workforce Scheduling

# Challenges

The consequence of inaccurate shift scheduling across operations, maintenance and labs can be very costly. Scheduling too few workers puts you at risk of operational disruptions and missed targets. Scheduling too many workers, you incur unnecessary labor costs. Couple these challenges with manual inefficiencies, a limited skilled labor pool and growing industry regulations, workforce scheduling becomes increasingly complex and critical to surviving a volatile marketplace.

# **Optimized Scheduling Benefits**

### Free Capacity to Drive Performance

Automate your processes to create speedy and accurate schedules for normal operations, turnarounds, and emergency response. Relieve operational staff from manual workloads to focus on plant performance and other activities.

### Stay Compliant and Reduce Grievances

Accurately enforce labor laws, CBAs, industry regulations, and internal policies. Get full assurance that every assignment is auditable, error-free, and grievance-proof.

### **Mitigate Fatigue and Safety Risk**

Meet OSHA and other safety standards by ensuring workers have the required training, skills, and job proficiency for assignments. Reduce fatigue-related incidents by adhering to guidelines such as API RP 755.

### **Rapid Response to Daily Disruptions**

Gain full visibility into shift coverage and make quick adjustments to staffing with tailor-made day-of management tools. Never skip a beat when responding to unplanned changes such as call outs, emergency response, and shutdowns.

### **Control Labor Costs**

Stay competitive by optimizing schedule for cost. Leverage intelligent recommendations to reduce wasteful overtime and overstaffing while ensuring fair hours.

### **Ensure Worker Satisfaction and Fairness**

Avoid schedule confusion by keeping workers informed of changes anywhere, anytime. Boost worker satisfaction by accommodating shift preferences, offering additional shift opportunities, and enforcing fair assignments.

# Shiftboard Workforce Scheduling

Shiftboard offers end-to-end workforce scheduling capability to meet the complex and dynamic needs of refining and petrochemical organizations.

### Scheduling & Communication Automation

- Highly configurable workflows to fill schedules
- Automatic qualifications and availability check
- Shift patterns and ad-hoc shift creation
- Shift sign-ups, bids, standby, and more
- Instant notifications and message broadcasts

### Labor Laws, CBAs & Fatigue Compliance

- Extensive rule library to match requirements
- Automatic rule checks and enforcement
- Intuitive explanation of rule deviations
- Recommendations to resolve issues
- Audit trail for rule overrides and justifications

### **Overtime Optimization & Equalization**

- Live OT stats for schedule adjustments
- Automatic worker list for OT coverage
- Smart suggestions for OT reduction
- OT shift refusals tracking and charging
- Auto worker rotation for fair OT distribution

### Employee Self Service

- Secured web and mobile apps access
- Instant alerts of schedule changes
- Flexible shift sign-up and bidding options
- Availability and shift preference settings
- Time off, shift trade, and timesheet requests



### Absence Management & Time Tracking

- Time off requests submission and approval
- Attendance and work hours tracking
- Timesheet submission and approval
- Pay code mapping and payroll exports

### Reporting & Analytics

- Wide range of operational reports
- Rich report data sorting and filtering options
- Data export in various formats
- Purpose-built compliance audit reports

# Learn More

Contact us at 1(800) 746-7531 or sales@shiftboard.com.

## About Us

Shiftboard is a global leading provider of workforce-scheduling solutions for organizations with continuous and mission-critical operations. Backed by Shiftboard's innovative technologies, organizations can optimize their workforce-scheduling practice to maximize shift coverage, lower labor costs, improve efficiency, comply with labor regulations, and create a better employee experience. To date, Shiftboard has supported over 500 million scheduled shifts for thousands of customers, including Fortune 500 companies, providing the employment pipeline for over \$45 billion in wages earned. For more information, please visit shiftboard.com.